

# 1-Year Limited Warranty by



## I. Description of Warranty

This warranty applies only to the original purchaser and is not transferrable. From the time of purchase, Choice Cabinet offers a One Year Limited Warranty on all of its cabinetry. In addition to cabinetry, all drawers, shelves, roll out trays, and mechanical components are covered under the warranty as well. In the event that any Choice Cabinet product fails during the course of normal use, Choice Cabinet, at its discretion, will either repair or replace the defective product.

Whether the work was performed by a contractor, Choice Cabinet authorized dealer, or yourself; any expenses involved in the shipping, removal, installation, or consequent damage of the defective product is not covered under this warranty. This warranty does not apply to products installed in mobile homes or recreational vehicles.

## II. Intended Use of Product

To be covered by this warranty, the product must be used only for its intended purpose(s). Cabinets that have been improperly stored, installed, misused, modified, mishandled, and/or subject to excessive moisture or extreme temperature and humidity levels are not covered under this warranty. In addition, any damage caused by smoking, environmental, or chemical effects are also not covered under this warranty.

## III. Anticipated Variance in Product

The Choice Cabinet warranty only applies to product defects and does not apply to properties of natural wood that are inherent in natural wood species. Anytime you have a natural wood product, occurrences such as pinholes, knots, and variances in color or grain are normal and are not covered under this warranty.

Because half of the weight of freshly cut wood is water, its natural properties are such that they can react to climate and/or humidity changes in your home. Choice Cabinet doors and face frames are manufactured from solid wood that has been carefully kiln-dried, retaining just enough moisture for proper construction and finishing. These hardwoods continue to react to their surroundings long after the manufacturing process has been completed. When wood cabinet doors are in a warm, moist environment (high humidity), the wood expands. In a dry, colder environment (low humidity), the wood will contract. Even with humidity regulation, this phenomenon can be controlled, but it can never be completely eliminated.

Door panels may also be prone to this minor expansion and contraction as seasonal temperature and humidity changes occur in your home. The contraction (shrinkage) of the center door panel during periods of low humidity may result in the appearance of an unfinished line along the edge of the center panel. Choice Cabinet does not consider the appearance of this line as a defect and will not replace doors due to this situation. Touch-up markers are made available to cover this edge line. The installation of a humidity control system is recommended to reduce the possibility of expansion and contraction in wood products.

All Choice Cabinet doors are manufactured in moisture-controlled environments under precise specifications. Although slight door warpage can be common in one or two doors within a newly installed kitchen, any door that has not been through a complete heating and cooling cycle has the possibility of warping. Slight warpage can be eliminated through hinge adjustments. Any warping that continues to occur should be further examined by removing the door from the cabinet and placing it on a flat surface. Hinge spacers are available through your authorized Choice Cabinet dealer in cases where the warpage cannot be eliminated through hinge adjustments. If warping cannot be eliminated through hinge adjustments or

the use of hinge spacers, and if the doors have been through a complete heating and cooling cycle, and if all of the cabinets are true and plumb, then Choice Cabinet will consider replacement. As mentioned above, normal movement in wood products is typical. In addition to issues listed above, climate conditions can cause finish breaks, recesses, joint and panel lines. An open joint line is not considered a defect and is not covered under this warranty.

#### **IV. Product Repair or Replacement**

Throughout the duration of the warranty period, Choice Cabinet's sole obligation is to repair or replace any defective product for no charge. This warranty only applies to cabinets and affiliated products sold by Choice Cabinet offered through an authorized Choice Cabinet dealer. In the event that a claim is filed after the original product has been discontinued or cancelled, Choice Cabinet will honor the warranty, at their discretion, subject to the availability of the product, by either:

Repairing or replacing the defective product with a new product of the same style

**OR**

Repairing or replacing the defective product with a product of equal value and complementary style in order to maintain the appearance of the original cabinetry purchase.

An exact match between the finish of the original purchased product and the replacement or repaired product is not guaranteed.

#### **V. Rights of Consumer**

There are no other warranties, disclosed or indicated, associated with this product. This document serves as a description of the consumer's definitive legal rights within the transaction and is the exclusive warranty of Choice Cabinet. The exclusion or partial limitation of contingent or substantial damages is not permissible in some states. The consumer may also have further rights from state-to-state which are not cited in this warranty.

#### **VI. Submission of a Claim**

All claims must be submitted to the authorized Choice Cabinet dealer where the cabinets were originally purchased. Claims are to be submitted in writing. Every claim must include a dated copy of the original sales receipt as a proof of purchase. Unless and until the product is specifically requested by the Choice Cabinet claims department, please do not send the defective item(s).

